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Love Your Patients!



Essential Behaviors That Enrich the Lives of Patients & Caregivers



A perfect gift for any healthcare provider!

SCOTT LOUIS DIERING, M.D.
Practicing Emergency Medicine Physician
Founder, Love Your Patients!, Inc.

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SCOTT LOUIS DIERING, M.D.

ISBN: 1-57733-141-9, 242 pp., 5.5 x 8.5, paperback, \$17.95

"Medical training needs to become a true medical education so doctors learn how to care for their patients rather than treat diseases. Scott Diering's book shows physicians how to begin the process and incorporate it into their practice of medicine."

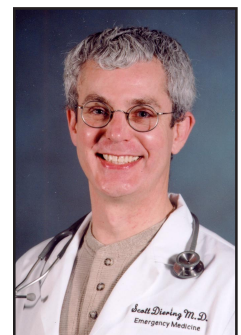
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Love Your Patients is a guide to the words and actions that healthcare workers can offer to enhance any patient's healthcare experience. Written by a psychologist-turned-Emergency Room physician, the advice is gentle and uncomplicated, yet vibrantly enhanced by the colorful anecdotes from life in the trenches of healthcare.

The first section identifies *love* in healthcare as comprised of compassion, respect and humility. The second section critiques a dozen anecdotes which illustrate how good caregivers can behave rudely when they fail to act with love. The third section provides the scientific basis for the admonitions.

Love Your Patients will appeal to students in all fields of health care, practitioners at every level, hospital administrators looking to improve patient satisfaction, and managed care groups who wish to avoid complaints and litigations. It is easy to read—secular, but with spiritual overtones. It will change people's lives.

Dr. Scott Diering is a practicing emergency medicine physician, who also gives lectures and workshops on patient satisfaction. He currently lives and works in western Maryland.



Before attending medical school at Wake Forest University School of Medicine, he practiced as a clinical psychologist. He earned his Master's Degree in clinical psychology from the University of North Carolina at Greensboro.

Dr. Diering graduated from Rutgers College in New Brunswick, New Jersey in 1983. His website is www.loveyourpatients.org



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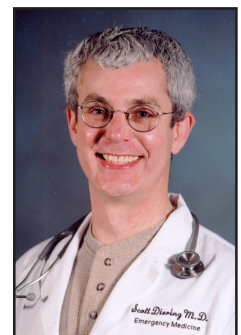
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